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CHAPTER ONE THE RISE OF THE TOXIC WORKPLACE

• Have you worked in a setting you experienced as toxic?

- If so, what about the workplace or relationships were unhealthy?
- What factors do you think should be considered to decide if it's time to leave an unhealthy work environment?

CHAPTER TWO THE MANY FACES OF THE TOXIC BOSS

• When you think of a toxic boss, what characteristics come to mind?

• What do you think about the idea of giving constructive criticism to your boss?

• Can you visualize yourself standing up to a mean boss?

CHAPTER THREE REALITY CHECK: GREAT PLACES TO WORK

• Do you think a leader has to be trustworthy to be effective? Why?

• Have you known or worked under a really solid leader? What characteristics had an impact on you?

• In what area do you want to grow to become a more effective leader (regardless of whether you are in a formal position of leadership)?

CHAPTER FOUR HIDDEN POISONS IN NONPROFITS AND CHURCHES

• Do you think toxicity displays itself differently in a nonprofit organization in contrast to a business? If so, how?

• Do you have someone in your life who could be a mentor or advisor to you? What steps could you take to start meeting with someone?

• Do you now see that a past negative experience in your life provided an opportunity to grow and learn valuable lessons? If so, what did you learn?

CHAPTER FIVE LITTLE MURDERS AT WORK

- What is more hurtful to you—a negative comment or an indirect message sent by sarcasm?
- When a colleague says something offensive or mean, how do you manage yourself and not add to the negative environment?

• Under what conditions do you think it's best not to confront a colleague and "fight for your rights"?

CHAPTER SIX

RABBITS ON THE FREEWAY

• What in your life (work or personal) is creating the most stress for you currently?

• What aspects of the stress (greater demands or fewer resources) are under your influence?

• What attitude or perceptual adjustments could you make to help you endure the stress better?

• What physical activity or additional sleep could you add to your life to help you manage the stress better?

CHAPTER SEVEN DESCENT TO THE DARK SIDE

• When negative events occur in your workplace, what emotions and reactions do you struggle with?

• If you let unhealthy reactions grow and begin to act on them, what might happen to you?

• What positive actions or preventive steps could you take to survive and thrive?

CHAPTER EIGHT RX FOR CYNICISM

• Have you gone through a training session that felt superficial? What could have made it feel more genuine to you?

• Do you struggle with being cynical about some area at work? Do you mistrust others' motives? If so, why?

• Can you identify someone you know or worked with who relates to others authentically? Can you think of ways you'd like to become more like her or him?